

**ALD** 

The Premium Review

28 NOVEMBER 2018



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The financial information presented for the quarter ending 30 September 2018 was reviewed by the Company's Board of Directors on 7 November 2018 and has been prepared in accordance with IFRS as adopted in the European Union and applicable at this date.

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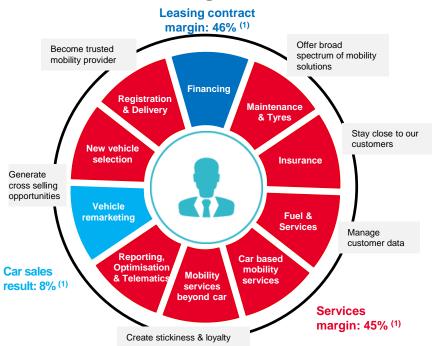


# **ALD: A CUSTOMER CENTRIC ECOSYSTEM**



FOR MOBILITY SOLUTIONS

## A broad range of services



#### **Benefits for clients**



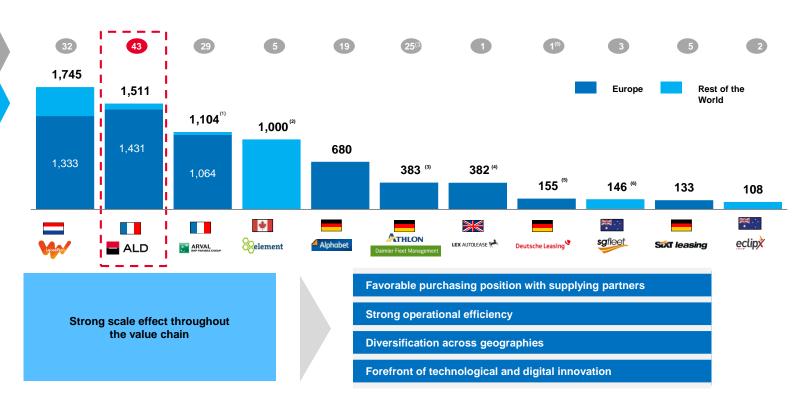


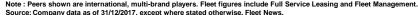
# ALD: A LEADER IN FULL SERVICE LEASING



covered

End fleet ('000) as of December 2017





- Funded fleet.
- Approximate figure, as publicly communicated by Element
  - Including Athlon & Daimler Fleet Management's fleet and country coverage, fleet figure outside Europe not available.
- As of 01/11/2017
- As of 30/06/2017, only Germany is reported.

# FULL SERVICE LEASING WILL CONTINUE TO GROW STRONGLY



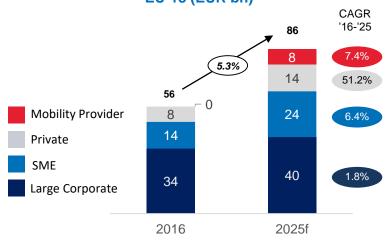
# Multiple growth drivers

- Continued strong trend towards outsourcing by large corporates
- Increasing adoption of FSL<sup>(1)</sup> by small corporates
- Fast growth in new markets (LatAm, Asia, CEE), still underpenetrated in comparison to Western Europe and expected to grow strongly
- Development of operational private lease in Europe

#### **Underlying shifts:**

- from ownership to usage
- from car finance to leasing: better recognition of FSL benefits
- from dealers to alternative sourcing

# Revenue growth in Passenger Vehicle FSL<sup>(1)</sup> EU-18 (EUR bn)



Source: Frost & Sullivan, FleetEurope



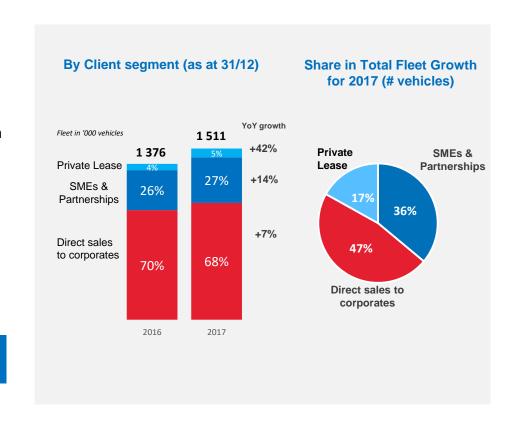
(1) FSL: Full Service Leasing

# 2017 REPRESENTED A LANDMARK IN ALD'S GROWTH STORY



- In 2017, for the first time, partnerships & private lease represented >50% of vehicles added
- ALD pioneered the partnership model and we remain ahead of the competition
- √ 120+ agreements with 10 car manufacturers
- √ 30+ banking<sup>(1)</sup> partners in 17 countries
- Private lease growing at a fast pace: >40% p.a.

Outsourcing dynamics and shift from ownership to usership underpinning strong growth





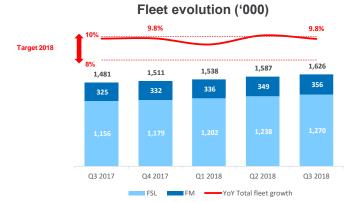
# **CONTINUED STRONG FLEET GROWTH IN 2018**



#### Total fleet at 1.63 million vehicles

- Total fleet up 9.8% vs. end Sept 17
- Sustained organic growth in all geographies
- Western Europe maintaining its strong positive trend
- Dynamic growth in more recently entered markets (South America, Africa & Asia)
- Private lease continuing to grow at >40% annualized rate, with fleet at 104K vehicles end September
- On track towards 2019 target of 150K vehicles
- Ongoing roll out of digital platform in major markets accelerating growth of private lease, reinforced by partnership channels

2018 Total fleet growth target of 8-10% vs. 2017







# ALD BUSINESS MODEL TRANSFORMATION ALREADY UNDERWAY



#### INVESTMENT IN TECHNOLOGY FOCUSED ON NEW CAPABILITIES AND PRODUCTS

Continuing shift from ownership to usage

Private Lease

The emergence of alternative powertrains

Electric vehicles

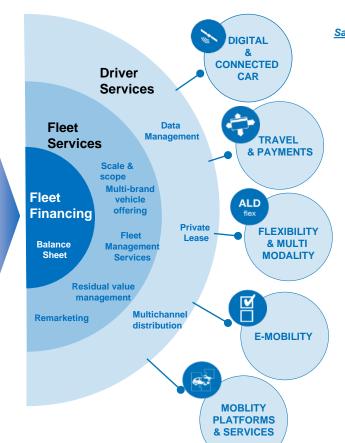
The rise of connected cars and digital services

Connected Car ecosystem

The shift to mobility as a service

Mobility services & platforms





Sample of ALD offering

- Digital Platforms
  - myALD
  - ALD Carmarket
  - Digital Platform
  - LeasingAuto by Boursorama
  - Flex Car Finance
- Connected Car/Telematics
  - Vinli
- Pay As You Go
  - Mobility Card
  - Parkbob
- Mobility Solutions
  - ALD Switch
  - Ricaricar
  - ALD Choice
  - ALD Rent
- Mobility Bundles
  - ALD Free
  - ALD 7 Wheel Lease
- Electric/Hybrid
  - ALD Electric
  - E-Go
- Car Sharing Solutions
  - ALD Sharing

# MARKET LEADING 'END TO END' DIGITAL SOLUTION



#### From « supporting our business »



#### « 1 stop for all services »

# More clients and revenues

- Creates cross selling opportunities
- √ Improves ALD's visibility
- Platform to develop new applications

# Customer satisfaction & Margin improvement

- √ Improve global client experience
- Improve simplicity of access to services for clients
- Increase margins by offering services digitally

#### To « generating growth »





**Full digital journey** 

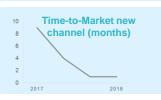
#### **Duplication of the platform for new channels**





# New products Enables "digital only" opportunities

Second Lease, retail





# STRONG OPERATING LEVERAGE

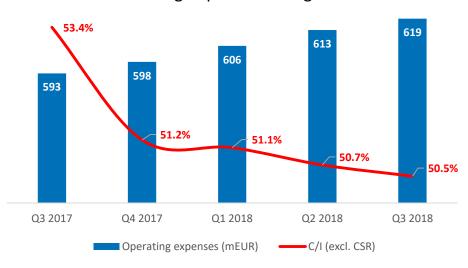


# Continuing efficiency improvement

- Leasing Contract & Services Margins up 6.7% in 9M 18 vs. 9M 17
  - The impact of the Italian Stability Law is estimated to lower growth in overall margin by c.1.5%<sup>(1)</sup> in 2018 vs. 2017
  - Diesel residual value repricing is putting pressure on margins in a competitive commercial environment
- Operating Expenses up 4.7% in 9M 18 vs. 9M 17
  - Efficiency gains from increased scale and tools
  - IT investment budget rising to support the development of market leading mobility solutions
- Controlled rise in costs to ensure operating leverage

Cost/Income ratio (excl. Car Sales Result) on track to reach FY 2018 target of 50%

## **Operating leverage** rolling 4 quarter averages





# CAR SALES RESULT

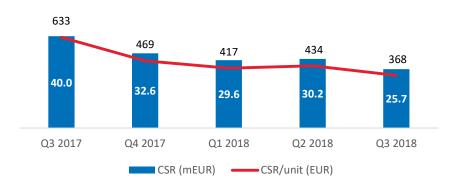


# Normalisation of CSR per unit

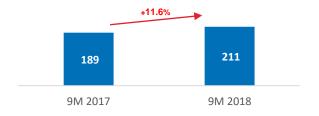
- Car Sales Result per unit<sup>(1)</sup> EUR 368 in Q3 18 vs. EUR 434 in Q2 18 and EUR 633 in Q3 17 → 9M 18 average at EUR 405
- Car Sales Result at EUR 25.7m in Q3 18, down from EUR 30.2m in Q2 18 and EUR 40.0m in Q3 17
- Volume of used cars sold<sup>(1)</sup> at 70K in Q3 18, and 211K in 9M 18, up 11.6% vs. 9M 17
- No significant change in stock levels from end June

2018 guidance on Car Sales Result per unit confirmed at between EUR 200 and 400

#### Car Sales Result



## Cars sold ('000)





# SOLID OPERATING AND FINANCIAL RESULTS



#### 9 MONTHS 2018

In EUR million	9M-2017	9M-2018	Var. 9M '18 / '17
Total fleet (1) ('000 vehicles)	1,481	1,626	9.8%
Leasing contract margin	420.9	466.0	8.2% <sup>(3)</sup>
Services margin	441.2	453.7	5.2%(3)
Car sales result	132.7	85.4	-35.6%
Gross Operating Income	994.8	1,005.1	1.0%
Total operating expenses	(440.9)	(461.7)	4.7%
Cost / Income ratio excl CSR	51.1%	50.2%	
Cost of risk <sup>(2)</sup>	(15.7)	(26.6)	69.5%
Non-recurring income (expenses)	(0.0)	(0.0)	ns
Operating result	538.1	516.8	-4.0%
Share of profit of associates and jointly controlled entities	1.1	1.1	-4.3%
Profit before tax	539.2	517.8	-4.0%
Income tax expense	(107.0)	(97.7)	-8.7%
Non-controlling interests	(3.9)	(4.7)	21.7%
Net Income group share	428.4	415.4	-3.0%

#### **KEY COMMENTS**

- Gross Operating Income up 1.0% vs. 9M 17, despite normalisation of Car Sales Result
- Cost/Income ratio (excl. CSR) improved to 50.2%
- Impairment charges on receivables at EUR 26.6m, up from FUR 15 7m in 9M 17
- √ Following several quarters of exceptionally low cost of risk Q3 saw an increase linked to a few isolated files
- Effective tax rate of 18.9%.
- ✓ Income tax expense benefiting from Italian Stability Law, with impact to last until 2020, decreasing gradually

Net Income (Group Share) EUR 415.4m in 9M 18



# RELATIONSHIP WITH SG POST ALD LISTING



ALD's shares commenced trading on 16 June 2017

Implied total valuation of ALD EUR 5.78 billion at launch

Controlling Shareholder Societe Generale: ~80%

Free Float: ~20%



- Societe Generale will remain the controlling shareholder of ALD
- ALD has historically operated as a quasi-autonomous entity within the Societe Generale group
- Societe Generale will continue to be a source of funding to support ALD's existing capability to fund externally
- Societe Generale and ALD benefit from cross-selling opportunities and commercial synergies (SMEs, distribution network, etc.)
- ALD benefits from arm's length services provided by Societe Generale's corporate departments (IT infrastructure, Legal, Tax, Credit & Operational risks, Inspection and Audit)





# APPENDIX



# **2018 GUIDANCE**



#### 2018 targets

#### **Total Fleet**

■ Growth of 8 to 10% versus 2017

#### Gross Operating Income (GOI)

- Leasing Contract & Services Margins to grow in line(1) with Total Fleet
- Car Sales Result (CSR) to be between EUR 200 and EUR 400 per vehicle in 2018, on average
- Cost/Income (excl. CSR) ratio to improve to 50%

#### Capital and Dividend Policy

- Total Equity / Total Assets ratio between 15% and 17%
- Pay-out ratio between 40% and 50%



# **QUARTERLY SERIES**



(in EUR million) <sup>1</sup>	Q1 2017	Q2 2017	Q3 2017	Q4 2017	Q1 2018	Q2 2018	Q3 2018
Leasing Contract Margin	128.8	143.2	148.9	153.6	146.9	163.0	156.1
Services Margin	151.8	145.8	143.7	151.8	152.2	148.9	152.6
Car Sales Result	47.8	44.9	40.0	32.6	29.6	30.2	25.7
Gross Operating Income	328.4	333.9	332.5	338.0	328.7	342.1	334.3
Total Operating Expenses	(144.5)	(148.4)	(148.0)	(157.1)	(152.2)	(156.1)	(153.5)
Impairment Charges on Receivables	(5.3)	(4.8)	(5.7)	(6.6)	(6.4)	(7.0)	(13.2)
Profit Before Tax	179.0	181.0	179.2	174.4	170.5	179.0	168.0
Net Income (Group share)	143.6	143.4	141.4	139.2	136.7	143.3	135.4

(in '000 of vehicles)	31.03.2017	30.06.2017	30.09.2017	31.12.2017	31.03.2018	30.06.2018	30.09.2018
Total Fleet	1,407	1,441	1,481	1,511	1,538	1,587	1,626

<sup>&</sup>lt;sup>1</sup>NB: The sum of rounded values contained in the table may differ slightly from the totals reported, due to rounding rules.



# **BALANCE SHEET**



In EUR million	Jun-18	Dec-17
Earning assets	18,026	16,930
o/w Rental fleet	17,383	16,336
o/w Financial lease receivables	643	594
Long term invt. – Equity Reinvestment	755	831
Cash & Cash equivalent	227	195
Intangibles (incl. goodwill)	568	563
Other	2,792	2,704
Total Assets	22,369	21,222
Shareholders' equity	3,385	3,364
Minority interest	35	34
Financial debt	16,118	15,130
Other liabilities	2,831	2,694
Total liabilities and equity	22,369	21,222

## **KEY COMMENTS**

Earning Assets up 6.5% during H1 18 underpinned by on-balance sheet fleet growth of 5.0% over same period

Equity reinvestments in long-term amortising deposits with Societe Generale in run-off phase

Financial debt up 6.5% vs end 2017, in line with Earning Assets growth

Total Equity / Total Assets ratio at 15.3%, down from 16.0% at end 2017, following dividend payment in Q2 18



Note: Data as at End of Period

# OPTIMISED REMARKETING STRATEGY



## Mature well developed multi-channel approach

- BtoB sales: proprietary, digital platform ALDCarmarket.com providing rapid time to market, low cost and good performance vs. market prices
- ✓ Deployed across 32 countries, accounting for >60% of sales
- ✓ Approximately 20% of BtoB sales are exported
- Increasingly offering remarketing services to third parties, including manufacturer partners in European countries
- BtoC sales: processes specifically tailored to each market
- √ 50 branded used car outlets operating across 19 countries
- ✓ Web Showroom & Digital platforms deployed in 19 countries
- ✓ "Bricks and Clicks" strategy combining online and on-site customer experience; fully digital platform progressively rolled out: e-signature, online payment
- ✓ Used car lease offering included and deployed in 9 countries

#### ALD Carmarket















selection of used cars

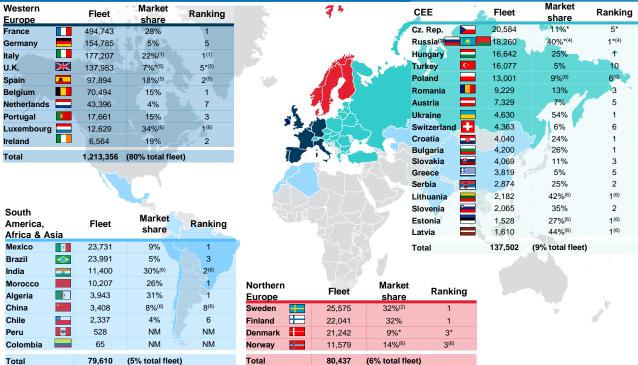


# A GLOBAL FOOTPRINT AND LEADING POSITION



#### TOP 3 POSITIONS IN 27 COUNTRIES

Breakdown of vehicles, market share and ranking by country - FSL & FM (ALD fleet data at end 2017)





Source: Company information and local industry associations/publications

In terms of new registrations

Among players with more than 1,000 vehicles

Including Kazakhstan and Belarus

Russia only

As of 31/12/2016 (5) (6) As of 31/12/2015

Full Service Leasing only

# DIESEL<sup>(1)</sup>



# Accelerating shift away from Diesel

- · ALD moving towards more balanced fleet mix
- ✓ Driving RV on diesel down / petrol up, esp. for lower mileages
- ✓ Proactively advising clients on Car Policy modification
- ✓ TCO calculation tools embarking life time maintenance & fuel cost and tax to identify mileage "tipping points"
- √ Targeting drivers based on usage profiles
- ✓ Identifying pilot corporate customers willing to "go green"
- ✓ Alternative powertrain promotion with OEM partners
- ✓ Developing private lease (lower mileage)
- ALD's diesel fleet is already majority 'Euro 6'
- ✓ All remaining 'Euro 5' diesel passenger cars in fleet will be sold<sup>(1)</sup> in 2018 (c. 130K) and 2019 (c. 55K vehicles)

#### **Evolution of Diesel share of deliveries (ALD)**



NB : Diesel share calculated in % of deliveries of Passenger cars (ALD on balance sheet fleet) Source: Management Data.



# CORPORATE & SOCIAL RESPONSIBILITY

#### **AUSTRIA**

Silver CSR Certificate - May 2018
Corporate Social Responsibilities - EcoVadis

#### HUNGARY

Gold CSR Certificate - April 2018
Corporate Social Responsibilities - EcoVadis

#### ш

Gold CSR Certificate - July 2018

Corporate Social Responsibilities - EcoVadis

#### **HOLDING**

Gold CSR Certificate - June 2018
Corporate Social Responsibilities - EcoVadis

#### **BELGIUM**

Gold CSR Certificate - June 2018
Corporate Social Responsibilities - EcoVadis

#### **SLOVAKIA**

Silver CSR Certificate - July 2018 Corporate Social Responsibilities - EcoVadis

# **PRODUCTS & SERVICES**



#### **FRANCE**

"L'automobile et l'entreprise" Award - June 2018 1st prize - "L'automobile et l'entreprise" Newspaper

#### JK

Innovation in Contract Hire and Leasing - February 2018
Fleet World Honours 2018

# 2018 A SUCCESSFUL THIRD QUARTER Thank you!







# BEST LEASING COMPANY

#### **SPAIN**

Top Employer - February 2018
Top Employers

Quality and Services in the Automotive Post-sale - June 2018

The Hub Automotive Insights



#### **FINLAND**

**Grand One, The Most Profitable Campaign - April 2018**Grand One



#### LUXEMBOURG

Customer Experience Award - June 2018
Farvest

#### **FRANCE**

Best Customer Service of the Year 2019 - October 2018 Renting - ESCDA

#### **SPAIN**

Best Customer Service of the Year 2019 - October 2018 Renting - Sotto Tempo

#### MOROCCO

Best Customer Service of the Year 2019 - October 2018
Renting - ESCDA